

CAPABILITY STATEMENT

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WELCOME

Established in 2011 as a small, family-owned and operated business, Perina Plumbing and Gas has steadily grown to become a recognised leader in Perth's property maintenance and project development industry as Perina Group.

Now head-quartered in centrally located Osborne Park, Perina Group is supported by a knowledgeable and experienced team, who offer a broad range of property trade services.



SIMON ROBINSON
GENERAL MANAGER

Over the years we have built up an impressive list of valued clients representing a variety of industry sectors.

Our clients trust us to manage their plumbing and gass and property maintenance requirements based on consistently high standards of workmanship, and emphasis on safety, innovation and sustainability.

We offer a broad capability encompassing all aspects of Plumbing & Gas, Property Maintenance and Minor Project Works within Western Australia.

PLUMBING & GAS

New Installations &
Replacements
Drain Repairs
Blocked Drains
Leak Detection
Hot Water Unit Installations
New Gas Installations/
Change Overs
Backflow Prevention
Roof Plumbing

PROPERTY MAINTENANCE

Scheduled & Statutory
Lifecycle Maintenance &
Replacement
Centralised Asset
Management
Condition Assessments &
Fault Finding
Tailored Maintenance Plans
After Hours Emergency
Maintenance
General Building Repairs
Insurance Repair Work

MINOR PROJECT WORKS

Project Management
Refurbishments
Renovations
Reconfigurations
Fit-outs
Minor Capital Works
Property Upgrades &
Remodelling
Interior Design & Styling



**We have a reputation for
professionalism, experience
and knowledge.**

The Perina Group stands for 'passion and excellence' - terms that reflect the calibre of our people, the quality of our work, and the way in which we conduct ourselves in everyday business and in the broader community.

APPROACH

MISSION

Our mission is to utilise our experience and extensive knowledge of the property industry to improve our clients' financial position through intelligent and tailored maintenance programs and well managed project works.

VISION

We aim to exceed customer expectations and build trusted, long-term relationships through clear, transparent communication. Our approach and commitment to our clients enables us to be predictable. Our client's only ever receive value, quality and certainty.

**Always improving our business
process through efficiency and
innovation.**

Our values set out clearly what is expected of our people and the way in which they should conduct themselves when representing Perina Group.



SAFETY

Promoting and responsibly adhering to all OH&S industry regulations.

VISION

Clearly identifying client's goals and visualising innovative and cost effective solutions.



COMPLIANCE

Continuously refining our processes and integrating them into our everyday practice.

QUALITY

Providing outstanding service to our clients through teamwork, experience and accountability.



IMPROVEMENT

Cultivating an environment that encourages on-going learning, development and growth.

INTEGRITY

Engaging in ethical and honest business conduct is the cornerstone of our business.



PEOPLE

Striving to attract and retain the most talented and skilled professionals.

INNOVATION

Seeking new and enterprising ways to meet our clients needs and exceed their expectations.



PEOPLE



On-going training and development programs keep our staff skills at the forefront of industry best practice, essential to successful outcomes for our client's.

HIGHLY EXPERIENCED TEAM



We are fortunate to employ a pool of technically skilled, talented people across all levels of staff, from Senior Management to Administration to on-site crew's. Teamwork, backed by effective communication systems ensures a highly motivated approach to the most challenging of job or project.

DELIVERING SUPERIOR RESULTS



From initial job request to completion, our on-site staff are carefully scheduled and deployed based on their technical skills, ability and understanding. Allowing us to provide the most responsive and knowledgeable teams in the industry.



Our people are trained and empowered to take on new challenges and fulfil their potential.

PROVEN EXPERTISE



Testimonials and references from past and current clients underscore our team's professionalism and ability to tackle demanding, technical and high quality requirements. We boast an impressive portfolio of past projects across a range of industries.



QUALITY AND SAFETY AS KEY PRIORITIES

All our employees maintain a strict focus on quality and safety in our office and for each and every site we attend. A proven OH&S Management System underpins this focus and ensures that anyone connected with one of our team members can expect a safe working attitude.

SERVICES

It is our goal to supply our client's with the total package. We provide a variety of trade solutions particularly specialising in plumbing and gas to the commercial, industrial, domestic sectors throughout the Perth metropolitan area and some regional areas.

**OUR CORE BUSINESS
ENCOMPASSES THREE
MAIN STREAMS OF
SERVICES INCLUDING
PLUMBING &
GAS, PROPERTRY
MAINTENANCE AND
MINOR PROJECT
WORKS.**



PLUMBING & GAS

We provide design, installation, commissioning and servicing of all aspects of plumbing and gas fitting services in the commercial and industrial markets. We employ a team of fully licensed and qualified plumbers with experience spread over a range of market segments including retail, education, retirement, hospitality, sporting venues, industrial, offices and commercial, health and residential.

PROPERTY MAINTENANCE

Anticipating your building maintenance needs is the best way to contain costs and minimise disruption to your business or property in the long-term. As part of our broad range of capabilities is the option to create tailored maintenance plans for your property which includes a 24/7 emergency response service. Ensuring that any problems that arise result in minimal disruptions to your operations or resident.

MINOR PROJECT WORKS

With our team holding almost four decades of combined experience in varying trades, we are ideally placed to deliver a wide range of minor works projects. From office refurbishments and reconfigurations to office, retail and hospitality fit-outs, we have the proven capability to deliver to your exact project specifications.

ADVANTAGES



**Enhancing our customer engagement
through streamlining existing processes
and incorporating new technologies.**

1.

AUTOMATED NOTIFICATIONS

2.

ADVANCED TRACKING

3.

COMPREHENSIVE REPORTING

We can keep our client's updated through every step of a job or project via our automated notification system. Keeping our client's well informed and avoiding any miscommunication.

Our in-house job management software provides accurate and real time job tracking information which provides our client's with transparent and precise invoicing.

We have the facility to provide our client's with detailed and in-depth reports upon job or project completion. This gives our clients complete visibility of our supplied services and associated costs.

4.

SAFETY COMPLIANCE CONTROLS

We have implemented effective risk management systems into our everyday practice. We strive to change and facilitate continuous improvement in our business through our planned and systematic safety processes, identifying hazards and reducing risks.

5.

ASSET MANAGEMENT SYSTEM

Through our advanced systems we are able to manage all types of building assets across multiple locations. Our maintenance practices aim to reduce property maintenance costs and increase reliability across client's facilities.

6.

CONDITION ASSESSMENTS

Our experienced and highly trained technicians can perform a visual assessment of your property involving photographing, reporting and quoting on any defects they find. These inspections can start at a base package to large-scale inspections including cameras and fault finding equipment.

COMMITMENT

THE KEY TO OUR SUCCESS IS PROCESS

We have ensured management systems are in place across the business to deliver consistent work whilst maintaining a safe working environment.

These systems are embedded into our culture and are exemplified across our departments through the commitment of our personnel.

As a company built upon the principles of Quality, Health, Safety and Environment, we are acutely aware of our responsibilities and take these very seriously.

**Safe Work
Method
Statements**

**Job
Safety
Analysis**

**Risk
Assessment &
Management**

Quality

Quality is at the root of our business, it reinforces our strong brand in the marketplace, encourages our customer loyalty, and ensures the viability of our business.

Safety

The safety of Perina Group employees and all persons affected by our activities, is a major priority and must be considered during all work performed by or on behalf of our company.

Health

We are strongly committed the health and well-being of all our employees. We support them by creating an inclusive and flexible work.



Environment

We take a proactive approach to environmental management, ensuring we comply with environmental regulations to minimise our impact.

EMPOWERING OUR STAFF TO TAKE OWNERSHIP OF SAFETY.

At Perina Group the safety of our employees, contractors and clients is our number one priority. We ensure that we promote and adhere to responsible safety measures and comply with all OH&S industry regulations.

Our unwavering duty of care is embedded in our values, organisational culture and operating systems, and is an inherent part of how we carry out our business every day.

**Hazard &
Incident
Reporting**

**Personal
Protective
Equipment**

**Take 5 &
Toolbox
Talks**

COMPANY INFORMATION

Perina Group is a uniquely friendly and fun place to work. As a result our staff remain loyal and committed to securing the company's future. Through continual learning, accredited training, and professional development, we invest in our people for long term sustainability.

**WE APPLY BEST
PRACTICE HR
PRINCIPLES TO THE
WAY WE RECRUIT,
TRAIN, DEVELOP
AND GROW OUR
AMAZING TEAM.**



COMPANY INSURANCES

Public Liability

Professional Indemnity

Workcover

Motor Vehicle & Equipment

TRADE LICENSES

Plumbing: 7973

Gas Fitting: 14289

Backflow Device: 2165

ASSOCIATIONS & MEMBERSHIPS

Browze

PERMITS & CERTIFICATES

First Aid

White Card

Working at Heights

Confined Space

Elevated Work Platform

Electrical Safety

Forklift

Police Clearance



Thank you.

**Company Address**

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